

RMD Bulletin

Knowledge is power...



Use ZIP Code +4 in IBHIS

With implementation of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) 5010, a new set of standards regulating the electronic transmission of healthcare transactions (e.g., eligibility, claim status, referrals, claims, remittances) required medical and mental health providers to send the ZIP code + 4 (#####-####) in all transactions.

When entering client demographics, alternate service location addresses, or subscriber addresses into the Integrated Behavioral Health Information System (IBHIS) Web Services, it is very important for staff to enter the correct valid ZIP code + 4 everywhere ZIP code information is required. If the four digit add-on code for the ZIP code is unknown, use 0000 as the + 4. You may also look up the + 4 add on codes at <https://www.usps.com/>, then go to quick links and click on look up a ZIP code.

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact CBO at (213) 480-3444 or via e-mail at RevenueManagement@dmh.lacounty.gov.